

Vaccinations

All pets must have current vaccinations and must provide proof of vaccinations upon request.

Check-Out Times

Before 5pm No additional charges apply.

After 5pm Daycare charges apply.

Holiday Periods

- A non-refundable and non-transferable deposit is required for all bookings falling within a holiday period.
- A minimum 3 night stay applies to all holiday bookings.
- If a pet is picked up earlier than their intended stay, the owner will still be charged for the length of stay booked.

Out of hours drop-offs and pick-ups

Drop-offs and pick-ups out of our normal business hours are at the manager's discretion and will incur a \$25 charge.

Returned Checks

A \$25 charge applies for all returned checks.

